

CERTIFICATE OF GUARANTEE



We thank you for selecting a vehicle from **RamaDBK Ltd** or authorized vehicle dealer. As a responsible organization, we wish to guarantee for following:

- Engine
- Transmission System
- Hybrid Battery
- Electrical Vehicle Battery



Subject to the terms and conditions stated in the back of the certificate.

Vehicle Information

STOCK NO:		CHASSIS NO:	
MAKE:		MODEL:	
YEAR:		MILEAGE:	
FUEL:		COLOUR:	



RAMADBK HEAD OFFICE
 201 Rama HQ Building
 2-1-17 Shinkoyasu, Kanagawa-ku,
 Yokohama, Japan, Postcode 221-0013

Tel: +81(45) 402 6117 Fax: +81(45) 402 0689
 Web: www.ramadbk.com Skype: ramadbk-skype
 E-mail: sales@ramadbk.com
 Hotline: +81(50) 6860 5410

Terms and Conditions

Subject to the following terms and conditions we warrant the engine and transmission system of your vehicle.

Clause A: Vehicle must be under three (3) years of age from first date of registration.
TWO YEARS VEHICLE WARRANTY: Brand new vehicles under 200km is covered for two (2) years or 100,000kms (Hundred Thousand) whichever comes first. Vehicles above 200kms are covered for one (1) year or 100,000kms (Hundred Thousand) whichever comes first.
ONE YEAR HYBRID BATTERY WARRANTY: Hybrid vehicles less than 5000kms is covered for one (1) year or 100,000kms (Hundred Thousand) whichever comes first.
ONE YEAR ELECTRIC VEHICLES BATTERY WARRANTY: Battery of Electric vehicles less than 5,000km are covered for one (1) year or 100,000km (Hundred Thousand) whichever comes first.

- The warranty is only to cover the major technical defects of the engine and transmission system of your vehicle, which is subject to the following terms and conditions.
- This warranty will not cover the following items in the engine and transmission:
 1. Engine – Oil Seals, gaskets, injector nozzles, parts of rubber and plastics, filters, lubricants, antifreeze fluid and other oil materials.
 2. Transmission – all rubber and plastic parts, lubricants and other oil materials.
- You are entitled to five (5) mandatory vehicle services. Three (3) vehicle services will be provided with free labour services and the last two (2) to be paid by the customer. It is compulsory that these services should be carried out by **LAUGHFS CAR CARE CENTER** as mentioned on the Warranty+ Booklet. Service should be done after every 5000km. Servicing vehicle from an un-authorized service centers does not entitle you for any reimbursement and also it will violate the warranty conditions.
- The warranty mileage will be based on the odometer reading. If the odometer is damaged or broken remaining warranty will be calculated according to the duration (200km per day).
- Damage caused by traffic accidents, insufficient or improper maintenance, misuse, use of the vehicle under unusual condition such as in motor races or rallies and modification to the vehicle is not covered.
- Any electrical or electronic parts failures are not covered under this warranty.
- Damage caused by external influences such as a chemical pollution, acid rain, sand, salt, stones, road hazard, floods, fire or disasters due to human fault, negligence or act of god are not covered under this warranty.
- In the event the ownership changes from the first owner during the warranty period it is necessary to inform us at sales@ramadbk.com immediately, to enjoy the remaining warranty period by the new owner.
- Auction grade less than 4 and mileage more than 75,000kms vehicles are not covered under this warranty.
- Brand new vehicles spare part discount 10% and used vehicles 15%. For further information related to parts please contact on parts1@ramadbk.com. Also for the repair workshop activities, please contact on +94716345948.